

# AT&T fined \$60M for misleading with 'unlimited' plans

November 5 2019, by Tali Arbel

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In this July 18, 2019, file photo, is an AT&T retail store in Miami. AT&T will pay \$60 million to settle the government's allegation that it misled customers of unlimited-data plans by slowing down service for heavy users. The Federal Trade Commission said Tuesday, Nov. 5, that AT&T will automatically provide partial refunds to customers who signed up for unlimited wireless plans before 2011. (AP Photo/Lynne Sladky, File)

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The FTC sued AT&T in 2014 for not clearly letting customers know that if they used up a certain amount of data, AT&T would slow their speeds so much that web browsing was almost impossible. It said then that AT&T had throttled at least 3.5 million customers.

The agency says AT&T is required to say prominently if data speeds or amounts are restricted.

Today, AT&T's [website](#) says it may slow speeds of unlimited plans after a certain amount of data is used.

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