

Muted launch for Google's game-streaming service Stadia

November 20 2019, by Mae Anderson



This undated photo provided by Google shows a controller that is part of a video-game streaming platform called Stadia that Google is launching on Tuesday, Nov. 19, 2019. The service is the first console-free gaming system. But experts say it has some growing to do before it becomes a true contender in the gaming arena. The platform will store a game-playing session in the cloud and lets players jump across devices operating on Google's Chrome browser and Chrome OS, such as Pixel phones and Chromebooks. (Google via AP)

Google's new game-streaming service Stadia demonstrates the possibilities of gaming from the cloud, but experts say it's hindered by a lack of compelling video games and a convoluted pricing scheme.

Piers Harding-Rolls, head of games research at IHS Markit, called Tuesday's launch more of a public beta test than an actual debut. He said the real test will come next year, when Stadia begins to compete with new [video game](#) consoles due out from Sony and Microsoft.

"It is not at the moment a challenger to console companies or PC gaming," he said. "At this stage it is really about getting the product into market and into hands of consumers."

Google can learn from that and fine-tune the service as it grows and competition intensifies, he said.

Much like movies and music, the traditional video-game industry has been shifting from physical hardware and games to [digital downloads](#) and streaming. Such an approach lets gamers play from a variety of devices, picking up where they left off as they switch, without having to buy expensive equipment.

Tech companies such as Google are trying to establish a foothold early—even with some kinks—before streaming becomes as established in gaming as Netflix is in video and Spotify in music.

The benefits go beyond subscription revenue. While Stadia itself won't have ads. Google will try to tie Stadia with its other services, like YouTube and its digital assistant. Ultimately, as more people use Google services, the company can collect more data on user habits and show more ads targeted to those interests.

But these tech companies must compete with gaming stalwarts Sony and Microsoft, both of which have streaming ambitions of their own. Unlike Google, they also have decades of experience negotiating with game publishers and navigating the gaming industry.

Microsoft's \$10-a-month Xbox Game Pass lets players download more than 100 games on the Xbox console at no additional cost. The company is also working on a streaming service, Project xCloud, though few details are available. Sony's PlayStation Now, also at \$10 a month, or \$60 a year, lets users stream or download games on its PlayStation 4 console or a personal computer.

Stadia, on the other hand, isn't meant for the console. But it requires a PC with Google's Chrome browser or a Google-made device—a Chromebook laptop, a Chromecast TV streaming device or a Pixel phone. It won't work with other phones using the company's Android operating system, or on iPhones, for now.

The service will eventually cost \$10 a month, but it's currently available only to those who bought a \$130 bundle that includes a three-month subscription. The service currently offers 22 games—most carrying a separate fee. For example, the adventure game "Red Dead Redemption 2" starts at \$60.

Apple is also getting into the game-subscription business with Apple Arcade. The \$5-a-month service lets users download a variety of games to play on iPhones and iPads. Games don't cost extra. Apple Arcade lets people download games to play offline, but Stadia does not.

Google is competing on this front, too, with a separate subscription called Google Play Pass. The \$5-a-month service gives users access to about 350 games and apps on Android devices.

Video game streaming typically requires a strong connection and more computing power than simply streaming video, as there is real-time interaction between player and game. Google says it is tapping its massive data centers to power the system.

From a technological front, Stadia impresses, said Randy Nelson, head of mobile insights at analytic firm Sensor Tower.

But elsewhere, Stadia falls short. He said there is a disconnect between the hard-core gaming audience that Google appears to be targeting, and the few compelling games actually available.

"Gylt," a fantasy horror adventure game, is the service's only new exclusive title. Other games available at launch include "Shadow of the Tomb Raider," "Mortal Kombat," "Just Dance 2020" and "Destiny 2"—but all of these are available on other [game](#) platforms, too.

"It does seem to be a bit of a bare-bones launch to get this service out the door," Nelson said. "Hopefully Google will expand it over time."

Nelson said Google's approach is odd because it targets hard-core gamers who probably already have a console or PC, as well as many of the games on offer, rather than trying to reach more mainstream or casual users who don't want to invest a few hundred dollars in a console.

"There's certainly a missed opportunity here to position Stadia as a gateway to console-style gaming for casual and mobile players," Nelson said.

Also, consumers might be confused about pricing.

Google sold "Founder's Edition" bundles in advance, but is now offering a "Premiere Edition" bundle for the same price and benefits. Besides a

three-month subscription, the bundle offers a Chromecast Ultra streaming device and a controller.

A stand-alone monthly subscription won't be available until 2020. A free version will also be available then. And while games are sold separately, the price depends on which level of [service](#) the gamer has.

"It all stacks up to being a bit of a confounding offering from Google," Nelson said. "They're likely to struggle a bit initially getting traction due to a bit of misunderstanding part of consumers about what it is offering."

Google hasn't disclosed subscription figures, nor have Microsoft and Apple. Sony said PlayStation Now has 1 million subscribers.

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