

# Zoom experiences partial outages in the United States

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Zoom has slowed down.

The video conferencing company experienced partial outages Monday in

parts of the United States, presenting potential challenges for businesses working remotely during the coronavirus pandemic.

"We have received reports of users being unable to visit the Zoom [website](https://zoom.us) (zoom.us) and unable to start and join Zoom Meetings and Webinars," the company said on its website Monday morning. "We are currently investigating and will provide updates as we have them."

In an update, Zoom said it has identified what's causing the problem and is working to address it.

"We are still in the process of deploying a fix across our cloud," Zoom wrote in another follow-up post. "Meeting and webinar [service](#) has been restored for the majority of users. We are continuing to roll out a fix for the remaining users still impacted. Users are also unable to sign up for paid accounts, upgrade, or manage their service on the Zoom website."

The company has not specifically disclosed what the issue is.

Using Zoom has been a prominent experience for many since the start of the pandemic, as people have turned to the [company](#)'s video conferencing services both for businesses reasons and to see friends and family virtually as they socially distance.

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