

# European airlines cutting fares to woo back passengers

September 27 2020, by Sonia Wolf

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A European airline trade association says August traffic was just 30 percent of 2019 levels

With the coronavirus crisis putting a chill on travel, European airlines are reducing fares to attract passengers and fill the planes that are still flying.

Travel restrictions adopted by many countries to stem the spread of the disease have clobbered airlines, bringing air traffic to a near halt in the spring. And while traffic picked up during the summer, it is now falling off again.

According to Eurocontrol, which coordinates [air traffic](#) in Europe, traffic has been slowing over the past couple of weeks, and is now 54 percent below its comparable level last year.

A European airline trade association has put August traffic even lower, at just 30 percent of 2019 levels.

Eurocontrol is now more pessimistic about a recovery for the sector.

In the spring it had expected traffic to be 30 percent below 2019 levels in October, but it now sees a 57-percent drop.

While the pandemic has left airlines starved for cash, they have begun to cut fare [prices](#).

According to ForwardKeys, a company which analyses the tourism market, airlines trimmed fares from Britain, France, Germany and the Netherlands to destinations in southern Europe by 15 percent in August compared with the same period last year.

In a study released Thursday it found that prices on some routes were down by more than one third.



While air passenger traffic did pick up a bit during the summer, it is now falling back

### **'Entice travellers'**

"You have to entice travellers to return to flying and price is a factor," said Reginald Otten, deputy managing director for France at budget airline easyJet.

He said the airline had managed to reopen some routes during the summer and the planes it flew were nearly full.

"But we are nevertheless around 30 percent of capacity, which is a very, very low figure, and the summer is the most important, most popular

(time) for people to [travel](#)," he told AFP.

Lower prices also stimulate [traffic](#), according to Eddie Wilson, head of Ryanair DAC, one of the two firms which operate flights under the Ryanair brand.

Ryanair, which has used a low-cost model to become one of Europe's biggest airlines, this week launched a brief buy-one-get-one-free promotion.

"At some stage you can't sit there and look out of the window and hope that things will be alright and wait for the politicians to do something," he said.



Airlines have been pushing Europe to take coordinated steps on restrictions and testing requirements

Beyond cutting prices, airlines can and are focusing on their most profitable routes.

But the reimposition of [travel restrictions](#) and tighter quarantine and testing measures could quickly undo their planning and efforts.

European airlines earlier this month urged national capitals to coordinate measures to limit the spread of the virus, saying the current patchwork of restrictions is hobbling a return to regular travel around the EU.

Airlines are responding to the drop in demand for travel "with the tools they have in hand: reducing capacity and promotional offers, but they have no control over the evolution of the pandemic and policies on restricting travel," said Oliver Ponti, vice president of ForwardKeys.

"The effect of low prices will thus be limited, especially as consumers remain worried about their plans being disrupted and rapid reimbursement of their tickets in case of cancellation," he added.

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