

# Mercedes recalls vehicles for emergency-call location error

February 13 2021

---

Mercedes-Benz is recalling more than 1.3 million vehicles because the software in their emergency-call systems could send responders to the wrong location after a crash.

The recall comes after Mercedes-Benz learned of a crash in Europe where the automatic emergency-call system sent the wrong position of the [vehicle](#). It began an investigation in October 2019, and it eventually found other similar events. A company spokesman said that it found none in the United States.

The recall covers many vehicles from the 2016 through 2021 model years, including those classed CLA, GLA, GLE, GLS, SLC, A, GT, C, E, S, CLS, SL, B, GLB, GLC, and G. The company's Daimler Vans also announced recalls of 2016-2020 Metris vehicles and 2019-2020 Sprinter vehicles.

Mercedes-Benz said that it will notify affected owners and update the software systems at no charge, according to filings with the U.S. Department of Transportation. It expects to begin the recall on April 6.

© 2021 The Associated Press. All rights reserved. This material may not be published, broadcast, rewritten or redistributed without permission.

Citation: Mercedes recalls vehicles for emergency-call location error (2021, February 13) retrieved 18 April 2024 from

<https://techxplore.com/news/2021-02-mercedes-recalls-vehicles-emergency-call-error.html>

This document is subject to copyright. Apart from any fair dealing for the purpose of private study or research, no part may be reproduced without the written permission. The content is provided for information purposes only.