

Whistleblower Haugen to testify as UK scrutinizes Facebook

October 25 2021, by Kelvin Chan



In this Oct. 5, 2021 file photo, former Facebook employee Frances Haugen speaks during a hearing of the Senate Commerce, Science, and Transportation Subcommittee on Consumer Protection, Product Safety, and Data Security, on Capitol Hill, in Washington. Former Facebook data scientist turned whistleblower Haugen plans to answer questions from lawmakers in the United Kingdom who are working on legislation to rein in the power of social media companies. Haugen is set to appear Monday, Oct. 25, 2021, before a parliamentary committee scrutinizing the British government's draft legislation

to crack down on harmful online content. Credit: AP Photo/Alex Brandon, file

Former Facebook data scientist turned [whistleblower Frances Haugen](#) plans to answer questions Monday from lawmakers in the United Kingdom who are working on legislation to rein in the power of social media companies.

Haugen is set to appear before a parliamentary committee scrutinizing the British government's draft legislation to crack down on harmful online content, and her comments could help lawmakers beef up the new rules. She's testifying the same day that Facebook is set to release its latest earnings and that The Associated Press and other news organizations started publishing stories based on thousands of pages of internal company documents she obtained.

It will be her second appearance before lawmakers after she [testified in the U.S. Senate](#) earlier this month about the danger she says the company poses, from harming children to inciting political violence and fueling misinformation. Haugen cited internal research documents she secretly copied before leaving her job in Facebook's civic integrity unit.

The documents, which Haugen provided to the U.S. Securities and Exchange Commission, allege Facebook prioritized profits over safety and hid its own research from investors and the public. Some stories based on the files have already been published, exposing internal turmoil after Facebook was blindsided by the Jan. 6 U.S. Capitol riot and how it dithered over curbing divisive content in India, and more is to come.

Facebook CEO Mark Zuckerberg has disputed Haugen's portrayal of the company as one that puts profit over the well-being of its users or that pushes divisive content, saying a false picture is being painted. But he

does agree on the need for updated internet regulations, saying lawmakers are best able to assess the tradeoffs.

Haugen told U.S. lawmakers that she thinks a federal regulator is needed to oversee digital giants like Facebook, something that officials in Britain and the European Union are already working on.

The U.K. government's online safety bill calls for setting up a regulator that would hold companies to account when it comes to removing harmful or illegal content from their platforms, such as terrorist material or child sex abuse images.

"This is quite a big moment," Damian Collins, the lawmaker who chairs the committee, said ahead of the hearing. "This is a moment, sort of like Cambridge Analytica, but possibly bigger in that I think it provides a real window into the soul of these companies."

Collins was referring to the 2018 debacle involving data-mining firm Cambridge Analytica, which gathered details on as many as 87 million Facebook users without their permission.

Representatives from Facebook and other social media companies plan to speak to the committee Thursday.

Ahead of the hearing, Haugen met the father of Molly Russell, a 14-year-old girl who killed herself in 2017 after viewing disturbing content on Facebook-owned Instagram. [In a chat filmed by the BBC](#), Ian Russell told Haugen that after Molly's death, her family found notes she wrote about being addicted to Instagram.

Haugen also is scheduled to meet next month with European Union officials in Brussels, where the bloc's executive commission is updating its digital rulebook to better protect internet users by holding online

companies more responsible for illegal or dangerous content.

Under the U.K. rules, expected to take effect next year, Silicon Valley giants face an ultimate penalty of up to 10% of their global revenue for any violations. The EU is proposing a similar penalty.

The U.K. committee will be hoping to hear more from Haugen about the data that tech companies have gathered. Collins said the internal files that Haugen has turned over to U.S. authorities are important because it shows the kind of information that Facebook holds—and what regulators should be asking when they investigate these companies.

The committee has already heard from another Facebook whistleblower, Sophie Zhang, who raised the alarm after finding evidence of online political manipulation in countries such as Honduras and Azerbaijan before she was fired.

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Citation: Whistleblower Haugen to testify as UK scrutinizes Facebook (2021, October 25)
retrieved 29 April 2024 from

<https://techxplore.com/news/2021-10-whistleblower-haugen-testify-uk-scrutinizes.html>

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