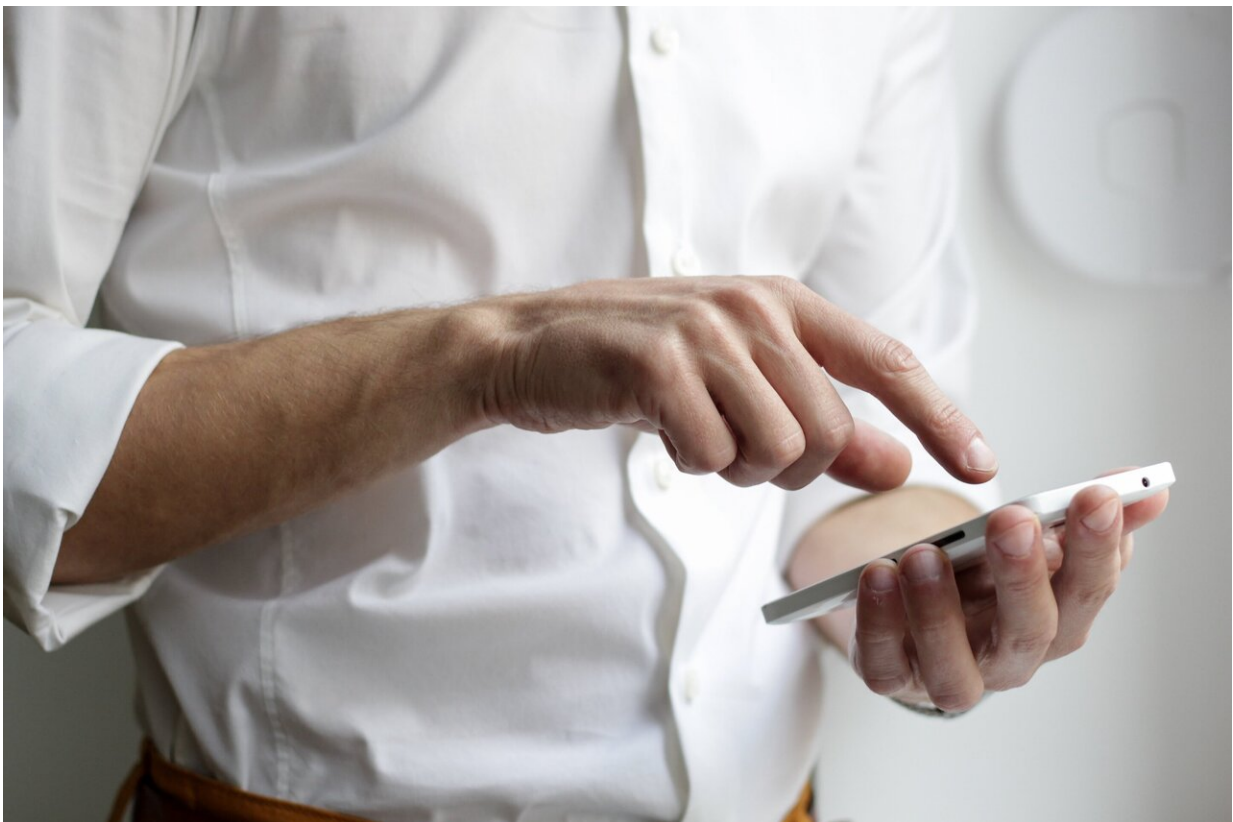


Spotify, Discord and Snapchat partially fixed after a Google Cloud outage took the apps down

November 17 2021, by Michelle Shen



Credit: Unsplash/CC0 Public Domain

Spotify, Discord and Snapchat went down on Tuesday afternoon after a Google Cloud outage, causing many users to be unable to access those

apps.

All of those services use Google Cloud as a cloud computing provider, meaning your device accesses a Google server whenever you use one of those apps.

Customers may encounter 404 errors when accessing [web pages](#), which stems from an issue with cloud networking, Google says.

Spotify posted on its Twitter on Tuesday afternoon: "We're aware of some issues right now and are checking them out! We'll keep you posted."

Snapchat posted on its support Twitter: "Many Snapchatters are having trouble using the app. Hang tight, we're working on a fix In the meantime, we recommend staying logged in."

Hundreds of thousands of [users](#) reported issues on these platforms, according to data from Downtdetector, a real-time problem & outage monitoring site.

The reports peaked around 1 p.m. Eastern Standard Time on Tuesday and began going down around 2 p.m. the same day.

However, Google says the issue is only partially resolved and they are still working on a solution. Google will provide an official update by 11:28 a.m. Pacific Standard Time.

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