

## Amazon to open Los Angeles clothing store, in first

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E-commerce giant Amazon plans to put its online retail muscle to work in its first clothing shop.

Amazon's online commerce empire is taking another step into the real world with plans announced Thursday to open a shop in Los Angeles that



would be its first bricks-and-mortar clothing store.

An Amazon Style <u>store</u> to launch later this year is to let customers use the retailer's app to scan QR codes of garments, chose from sizes and colors, then have items sent to fitting rooms to try on, according to a blog post.

The move to expand its retail presence with a physical clothing store comes as authorities and competitors raise warnings over the Seattle-based firm accumulating too much control over the market.

This move would come on the heels of Amazon's 2017 acquisition of the Whole Foods Market grocery chain for \$13.7 billion, which significantly expanded the e-commerce giant's presence in physical retail.

Fitting rooms in the Style shop are designed to be a "personalized space" where shoppers will find items they requested through the app along with options added based on their choices, according to Amazon.

"Our machine learning algorithms produce tailored, real-time recommendations for each <u>customer</u> as they shop," Amazon said.

Customers will be able to share <u>style</u> preferences in the app, if they want, to better customize recommendations. The app also lets people see reviews about items from other shoppers.

Touchscreens in fitting rooms will let people continue to shop, with items delivered "in just minutes" for them to try on, according to Amazon.

"This fast delivery is made possible by Amazon Style's on-site operations, with advanced technologies and processes used in Amazon fulfillment centers," the company said.



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