

# The metaverse offers a future full of potential, for terrorists and extremists too

January 10 2022, by Joel S. Elson, Austin C. Doctor, Sam Hunter



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The metaverse is coming. Like all technological innovation, it brings new opportunities and new risks.

The metaverse is an immersive virtual reality version of the internet where people can interact with digital objects and digital representations



of themselves and others, and can move more or less freely from one <u>virtual environment</u> to another. It can also involve augmented reality, a blending of virtual and physical realities, both by representing people and objects from the physical world in the virtual and conversely by bringing the virtual into <u>people's perceptions</u> of physical spaces.

By donning <u>virtual reality headsets</u> or augmented reality glasses, people will be able to socialize, worship and work in environments where the boundaries between environments and between the digital and physical are permeable. In the metaverse, people will be able to find meaning and have experiences in concert with their offline lives.

Therein lies the rub. When people learn to love something, whether it is digital, physical or a combination, taking that thing from them can cause emotional pain and suffering. To put a finer point on it, the things people hold dear become vulnerabilities that can be exploited by those seeking to cause harm. People with malicious intent are already noting that the metaverse is a potential tool in their arsenal.

As terrorism researchers at the National Counterterrorism Innovation, Technology, and Education Center in Omaha, Nebraska, we see a potential dark side to the metaverse. Although it is still under construction, its evolution promises new ways for extremists to exert influence through fear, threat and coercion. Considering our research on malevolent creativity and innovation, there is potential for the metaverse to become a new domain for terrorist activity.

To be clear, we do not oppose the metaverse as a concept and, indeed, are excited about its potential for human advancement. But we believe that the rise of the metaverse will open new vulnerabilities and present novel opportunities to exploit them. Although not exhaustive, here are three ways the metaverse will complicate efforts to counter terrorism and violent extremism.



#### Recruitment

First, online recruitment and engagement are hallmarks of modern extremism, and the metaverse threatens to expand this capacity by making it easier for people to meet up. Today, someone interested in hearing what Oath Keepers founder <a href="Stewart Rhodes">Stewart Rhodes</a> has to say might read an article about his anti-government ideology or watch a video of him speaking to followers about impending martial law. Tomorrow, by blending <a href="artificial intelligence and augmented reality in the metaverse">artificial intelligence and augmented reality in the metaverse</a>, Rhodes or his AI stand-in will be able to sit on a virtual park bench with any number of potential followers and entice them with visions of the future.

Similarly, a resurrected bin Laden could meet with would-be followers in a virtual rose garden or lecture hall. The emerging metaverse affords extremist leaders a new ability to forge and maintain virtual ideological and social communities and powerful, difficult-to-disrupt ways of expanding their ranks and spheres of influence.

#### Coordination

Second, the metaverse offers new ways to coordinate, plan and execute acts of destruction across a diffuse membership. An assault on the Capitol? With sufficient reconnaissance and information gathering, extremist leaders could create virtual environments with representations of any physical building, which would allow them to walk members through routes leading to key objectives.

Members could learn viable and efficient paths, coordinate alternative routes if some are blocked, and establish multiple contingency plans if surprises arise. When executing an attack in the physical world, augmented reality objects like virtual arrows can help guide violent



extremists and identify marked targets.

Violent extremists can plot from their living rooms, basements or backyards—all while building social connections and trust in their peers, and all while appearing to others in the <u>digital avatar form of their choosing</u>. When extremist leaders give orders for action in the physical world, these groups are likely to be more prepared than today's extremist groups because of their time in the metaverse.

### **New targets**

Finally, with new virtual and mixed reality spaces comes the potential for new targets. Just as buildings, events and people can be harmed in the real world, so too can the same be attacked in the virtual world. Imagine swastikas on synagogues, disruptions of real-life activities like banking, shopping and work, and the spoiling of public events.

A 9/11 memorial service created and hosted in the virtual domain would be, for example, a tempting target for violent extremists who could reenact the falling of the twin towers. A <u>metaverse wedding</u> could be disrupted by attackers who disapprove of the religious or gendered pairing of the couple. These acts would take a psychological toll and result in <u>real-world</u> harm.

It may be easy to dismiss the threats of this blended virtual and physical world by claiming it isn't real and is therefore <u>inconsequential</u>. But as <u>Nike prepares to sell</u> virtual shoes, it is critical to recognize the <u>very real money</u> that will be spent in the metaverse. With actual money <u>come real jobs</u>, and with real jobs comes the potential for losing very real livelihoods.

Destroying an augmented or virtual reality business means an individual suffers genuine financial loss. Like physical places, virtual spaces can be



designed and crafted with care, subsequently carrying the significance people afford things in which they have invested time and creativity building. Further, as technology becomes smaller and <u>more integrated</u> in people's daily lives, the ability to simply turn off the metaverse and ignore the harm could become more challenging.

## Preparing for the new (virtual) reality

How then to face these emerging threats and vulnerabilities? It is reasonable for corporations to suggest that hate or violence will not be allowed or that individuals engaging in extremism will be identified and banned from their virtual spaces. We are supportive of such commitments but are skeptical that these are credible, especially in light of revelations about Meta's dangerous behavior on its Facebook, Instagram and WhatsApp platforms. There is profit to be had in hate and division.

If corporations cannot serve as reliable sole guardians of the metaverse, then who can, and how?

Although the arrival of a full-fledged metaverse is still some years in the future, the potential threats posed by the metaverse require attention today from a diverse range of <u>people</u> and organizations, including academic researchers, those developing the metaverse and those tasked with protecting society. The threats call for thinking as much or more creatively about the <u>metaverse</u> as those with malevolent intent are likely to do. Everyone needs to be ready for this new <u>reality</u>.

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