

Google outage reported by tens of thousands of users

August 9 2022



Credit: Unsplash/CC0 Public Domain

Tens of thousands of users reported being unable to access various

Google services on Monday night, according to outage monitor Downtetector.

"User reports indicate Google Maps is having problems since 9:36 PM EDT (0136 GMT)," Downtetector tweeted.

More than 40,000 users, including in New York City and Denver, Colorado, reported disruptions when trying to use Google's services, particularly the maps and search engine.

After around two hours, reports of the outage began tapering, but a small number of users continued to report trouble accessing Google's cloud and calendar functions, according to Downtetector.

"We're aware of a software update issue that occurred late this afternoon Pacific Time and briefly affected availability of Google Search and Maps, and we apologize for the inconvenience," a Google spokesperson said.

"We worked to quickly address the issue and our services are now back online."

On Twitter, some [users](#) posted screenshots of the 500 [error message](#) they received while trying to use Google, which said the server had "encountered an error and could not complete your request."

© 2022 AFP

Citation: Google outage reported by tens of thousands of users (2022, August 9) retrieved 11 December 2023 from <https://techxplore.com/news/2022-08-google-outage-tens-thousands-users.html>

This document is subject to copyright. Apart from any fair dealing for the purpose of private

study or research, no part may be reproduced without the written permission. The content is provided for information purposes only.