

France probes Apple over restricting smartphone repair

May 15 2023



Apple is under investigation in France for limiting repair options.

France is investigating US tech giant Apple over it allegedly planning for smartphones to become out of date through restricting their repair, prosecutors and an association said on Monday.

The [probe](#) into purported misleading commercial practices and planned obsolescence has been under way since December, the Paris prosecutor's office said.

It follows a complaint filed by the Halt Planned Obsolescence (HOP) association.

HOP said it hoped the investigation would demonstrate the iPhone maker was "associating the serial numbers of spare parts to those of a smartphone, including via microchips, giving the manufacturer the possibility of restricting repairs by non-approved repairers or to remotely degrade a smartphone repaired with generic parts".

The association called on Apple "to guarantee the right to repair devices under the logic of real circular economy".

Apple France was not immediately available for comment.

Apple in 2020 agreed to pay 25 million euros (then \$27.4 million) for failing to tell iPhone users that [software updates](#) could slow down older devices.

The scandal erupted in December 2017, when the US tech giant admitted that its most recent iOS software was slowing the performance of older telephones whose [battery life](#) was deteriorating.

© 2023 AFP

Citation: France probes Apple over restricting smartphone repair (2023, May 15) retrieved 27 April 2024 from

<https://techxplore.com/news/2023-05-france-probes-apple-restricting-smartphone.html>

This document is subject to copyright. Apart from any fair dealing for the purpose of private

study or research, no part may be reproduced without the written permission. The content is provided for information purposes only.