

# Netflix to charge an additional \$8 month for viewers living outside US subscribers' households

May 23 2023, by Michael Liedtke

---



The Netflix logo is displayed on the company's website on Feb. 2, 2023, in New York. Netflix on Tuesday, May 23, 2023, outlined how it intends to crack down on the rampant sharing of account passwords in the U.S., its latest bid to reel in more subscribers to its video streaming service amid a slowdown in growth.

Credit: AP Photo/Richard Drew, File

Netflix on Tuesday outlined how it intends to crack down on the rampant sharing of account passwords in the U.S., its latest bid to reel in more subscribers to its video streaming service as its growth slows.

To combat password sharing, [Netflix said it](#) will limit U.S. viewership of its programming to people living in the same household. Those who subscribe to Netflix's standard or premium plans—which cost \$15.50 to \$20 per month—will be able to allow another person living outside their household to use their password for an additional \$8 per month, a \$2 discount from the company's basic plan.

Without providing details how it authenticates subscriber identities or accounts, Netflix assured that everyone living in the same household of a U.S. customer will still be able to stream TV series and movies "wherever they are—at home, on the go, on holiday." The company based in Los Gatos, California has roughly 70 million U.S. accountholders.

The long-anticipated move, telegraphed by Netflix a year ago, seeks to end a practice that the company allowed to go unchecked for years while its streaming service was attracting subscribers in droves. At that time, management had little incentive to risk riling customers by reining in password sharing.

While Netflix looked the other way, an estimated 100 million people worldwide were getting passwords from family and friends to freeload on Netflix TV series such as "The Crown" and films such as "All Quiet On The Western Front." Those passwords were funneled through Netflix's 232.5 million worldwide paying subscribers, who generated the bulk of the company's \$32 billion in revenue last year.

But after a year of lackluster subscriber growth that included its largest customer losses in more than a decade, Netflix is putting its foot down.

[In February](#), it began blocking freeloading viewers in Canada, New Zealand, Portugal and Spain, following similar moves in Latin America.

Before the crackdown on password sharing, Netflix began introducing features, such as the ability to transfer the profiles set up on subscriber accounts to make it easier for people to retain their viewing histories after they are no longer able to watch shows for free.

Netflix's effort to force more of its viewers to pay for access to its programming follows the launch of a \$7 monthly plan that inserted commercials into its service for the first time. Netflix has picked up an additional 9 million worldwide subscribers since the ad-supported option debuted, although not all of those signed up for the low-priced plan.

Although the new U.S. surcharge for viewers living outside subscribers' households is less than Netflix's basic streaming plan, it comes at a time that Americans have been paring their discretionary spending because of high inflation. That inflationary squeeze, combined with more competition from other streaming services, is one of the main reasons Netflix has suffered a slowdown in growth.

Netflix co-CEO Greg Peters acknowledged last month that the crackdown on password sharing is likely to trigger an uptick subscriber cancellations, but expressed confidence the company will be better off in the long run after people adjust to the clampdown.

"We see an initial cancel reaction, and then we build out of that both in terms of membership and revenue as borrowers sign-up for their own Netflix accounts," Peters assured analysts, citing how the crackdown has unfolded in Canada since February.

Netflix's shares fell 2% Tuesday to close at \$355.99. The stock remain up by about 20% so far this year.

© 2023 The Associated Press. All rights reserved. This material may not be published, broadcast, rewritten or redistributed without permission.

Citation: Netflix to charge an additional \$8 month for viewers living outside US subscribers' households (2023, May 23) retrieved 18 April 2024 from <https://techxplore.com/news/2023-05-netflix-password-sharing-crackdown-worldwide.html>

This document is subject to copyright. Apart from any fair dealing for the purpose of private study or research, no part may be reproduced without the written permission. The content is provided for information purposes only.