

Meta suffers global Facebook, Instagram outage

March 5 2024



Credit: Unsplash/CC0 Public Domain

Meta suffered a highly unusual outage of all its social media platforms on Tuesday with users of Facebook, Instagram and Threads locked out of their accounts.

At about 12:00 US east coast time (1700 GMT), the sites seemed to be returning to normal, about two hours after the outage reports first emerged.

"Earlier today, a technical issue caused people to have difficulty accessing some of our services," Meta spokesman Andy Stone said in a post on X.

"We resolved the issue as quickly as possible for everyone who was impacted, and we apologize for any inconvenience," he added.

According to the DownDetector website, reports that Facebook was down peaked at around 500,000 at 1530 GMT. Instagram peaked at about 70,000 reports at the same time.

Threads, the rival to Twitter that was launched in 2023, also suffered reports of outages, though WhatsApp, Meta's messaging service, seemed spared.

Facebook suffered a similar outage in October 2021 which was attributed to [technical issues](#), not a security hack as originally feared.

At the height of the incident on Tuesday, Facebook's status page, intended for advertisers, said the site was suffering "major disruptions" and that "engineering teams are actively looking to resolve the issue as quickly as possible."

Users trying to access Facebook were asked to log in but were unable to sign in using the correct password.

On Instagram, [mobile users](#) were seeing their feeds not refreshed.

Reports said that Meta's virtual reality headsets were also suffering

problems, with the device's Horizon World platform not allowing users to sign in.

Facebook is the world's largest social media platform, with three billion active monthly users.

Instagram has about 1.35 billion users, according to the latest data.

X, formerly Twitter, saw a spike in online activity as users were locked out of the Meta sites.

"Testing, testing... affirmative, everything is functioning smoothly here," wrote X CEO Linda Yaccarino, taking a dig at its rival.

US media focused on the fact that the [outage](#) took place on Super Tuesday, the day that millions of people were voting in primaries in 15 states and one territory.

© 2024 AFP

Citation: Meta suffers global Facebook, Instagram outage (2024, March 5) retrieved 28 April 2024 from <https://techxplore.com/news/2024-03-meta-global-facebook-instagram-outage.html>

This document is subject to copyright. Apart from any fair dealing for the purpose of private study or research, no part may be reproduced without the written permission. The content is provided for information purposes only.