VW strikes 'dieselgate' compensation deal with German consumers

28 February 2020, by Tom Barfield

VW has been battling for years to turn the page since the scandal broke.

Hours after the consumer deal was announced, the group published preliminary full-year results showing a leap of 21.8 percent for its operating earnings in 2019 compared to a year ago.

Revenues also climbed 7.1 percent to 252 billion euros for the full year, even as the group warned that 2020 will be fraught with challenges including the unfolding coronavirus outbreak that has sharply impacted China, one of its biggest markets.

Details of the group's income, including its net profit, are due to be published on March 17.

'Blindly trust'

Under the terms of Friday's consumer deal, VW will pay out a total "estimated at up to 830 million euros," the VZBV said in a statement.

Car owners will be compensated with between 1,350 and 6,257 euros, depending on the age and model of their vehicle.

The total volume of the settlement and the per-car amounts match those hammered out between VW and VZBV in talks that ended in acrimony and a dispute over legal costs earlier this month.

Now VW has agreed to pay up to 190 euros per plaintiff for legal advice, while independent auditors will check up on the payout process.

After talks broke down, VW had offered to pay out to drivers independently of a deal.

Instead, the agreement means "customers don't have to blindly trust the company they have already been defrauded by once," VZBV chief Klaus Mueller told reporters in Berlin.
Individual claims

Aside from the 400,000 diesel owners in the VZBV's grouped proceeding, around 70,000 individuals have open claims against VW.

In May, one individual's case will be heard at Germany's top administrative court, a ruling which could have influenced the outcome of the settlement talks—making a swift settlement "important for Volkswagen", the VZBV said.

Plaintiffs whose case was included in the mass suit have the choice either to accept the settlement by April, or to file an individual suit by October.

Some lawyers urged car owners to reject the deal.

VW "knows that affected customers could in fact secure much larger sums" in individual cases, said Claus Goldenstein, whose law firm represents 17,800 plaintiffs.

30 billion euro scandal

So far the fallout from diesel cheating has cost VW more than 30 billion euros worldwide in legal costs, fines and compensation, most of it in the United States.

While American diesel buyers enjoyed generous buy-back and compensation schemes, German drivers have so far gone uncompensated for the impact of the scandal, which has since spread to other carmakers.

And beyond compensation, VW appears to have fared comparatively well with respect to German fines.

The Wolfsburg-based group and subsidiaries Audi and Porsche paid a total of 2.3 billion euros in fines in the group's home country.

Electric drive

In addition to actual owners of VW cars manipulated in "dieselgate," investors are also pursuing VW for billions, hoping to recoup financial losses they suffered when the group's shares plunged after the scandal broke.

And dieselgate-related investigations and court cases against individuals, including present VW boss Herbert Diess and former chief executives Martin Winterkorn and Matthias Mueller, remain open.

Porsche confirmed media reports Friday that prosecutors had last week raided the offices and homes of its engineers over the VW subsidiary's role in dieselgate.

While the parent group has long since returned to profitability, it is investing massively in electric mobility and automated driving in an attempt to catch up with foreign competitors like Tesla.

In the coming years, VW, its subsidiaries and other German carmakers plan a slew of electric models to polish their green credentials and avoid falling foul of harsh EU fines for excessive greenhouse emissions.

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