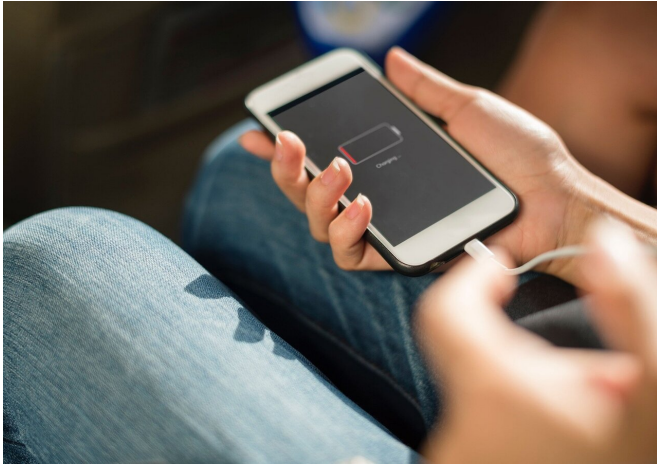


Verizon, AT&T and Comcast extend no late fee, termination policies through June 30

28 April 2020, by Jefferson Graham



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Verizon, the nation's largest wireless company, said Monday it had extended their offers not to terminate service nor charge late fees to customers who are struggling with their monthly bills because of the coronavirus pandemic.

Competitors AT&T and Comcast said they would also extend the policy through June 30. They were originally slated to end in mid-May.

"We need to ensure that our customers, their families and businesses have the ability to connect to the internet even if they're facing [financial hardship](#) from the impact of the coronavirus pandemic," said Verizon CEO Hans Vestberg.

For Verizon customers, they have to inform the company and make their case via a "hardship form," available to customers online.

Comcast said it was making the move to help ensure students can finish out the school year and still remain connected to the internet. Comcast said that like Verizon, customers need to inform them of

hardship. "Our care teams are available to offer flexible payment options or help find other solutions."

Monthly dues will likely still be collected later, if they are not met. Customers should request clarification from their provider on payment periods and dues.

Comcast also put a curb on its data caps, which max customers out at 1 terabyte monthly, and instead offering unlimited data for no additional charge.

T-Mobile, which now also owns Sprint, says its offer has been extended through June 30. Sprint says it has waived fees for "60 days," but doesn't offer specifics on its website the start and end date.

U.S. TODAY reached out to T-Mobile and Sprint for comment.

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