

# Google services down for users around the world

20 August 2020



The message contained a link to a Gmail service details page that told [users](#) "we are continuing to investigate this issue," and to check back later.

As well as English, the Gmail Twitter feed replied to people in French, Japanese, Portuguese and German.

Responding to an AFP enquiry, Google said to refer to the G Suite Dashboard for status updates.

© 2020 AFP

Frustrated customers in countries including Australia, Japan, France and the United States complained online of the outage

Popular Google services including Gmail and Drive were down for many users around the world on Thursday, with the US technology giant telling affected people they were "aware of a service disruption."

Frustrated customers in countries including Australia, Japan, France and the United States complained online of the outage and tracking website DownDetector reported Google services were down in every continent.

"Anyone else having issues with [@gmail](#) in Australia?" one person tweeted.

Another Twitter user, in Brooklyn, New York, wrote: "Nearly 16 years in and this is the first time I can remember Gmail being completely down."

Google's [@Gmail](#) Twitter feed replied to the posts with: "Thanks for reporting. We are aware of a service disruption at the moment."

APA citation: Google services down for users around the world (2020, August 20) retrieved 6 May 2021 from <https://techxplore.com/news/2020-08-google-users-world.html>

*This document is subject to copyright. Apart from any fair dealing for the purpose of private study or research, no part may be reproduced without the written permission. The content is provided for information purposes only.*