

# Facebook users can appeal harmful content to oversight board

13 April 2021



In this April 14, 2020 file photo, the thumbs up Like logo is shown on a sign at Facebook headquarters in Menlo Park, Calif. Facebook's quasi-independent Oversight Board said on Tuesday April 13, 2021, it will start letting users file appeals over posts, photos, and videos that they think the company shouldn't have allowed to stay on its platforms. (AP Photo/Jeff Chiu, File)

Facebook's quasi-independent Oversight Board said Tuesday that it will start letting users file appeals over posts, photos, and videos that they think the company shouldn't have allowed to stay on its platforms.

The board said it will accept [cases](#) from users who object to content posted by others and who have already exhausted Facebook's appeals process.

Until now, users could only appeal to the Oversight Board when their own content was taken down by Facebook. The company is able to refer cases on its own to the board.

"Enabling users to appeal content they want to see removed from Facebook is a significant expansion of the Oversight Board's capabilities," Thomas Hughes, director of the Oversight Board

Administration, [said in a statement](#).

Facebook set up the oversight panel last year to act as the ultimate referee on whether specific content should be allowed on its platforms, amid furious criticism about its inability to respond to a tide of misinformation, [hate speech](#) and other harmful content. The board is empowered to make binding rulings on whether posts or ads violate the company's rules.

The social media giant regularly takes down thousands of posts and accounts. Some 300,000 of those cases have been appealed to the Oversight Board since its debut, but the board is prioritizing the review of cases that have the potential to affect many users around the world.

The board said it has the technical capability to let users [appeal](#) to remove content from third parties while also protecting their privacy.

In its latest ruling, also released Tuesday, the Oversight Board upheld Facebook's decision to remove a Dutch user's video showing two people in blackface portraying Black Pete, a traditional children's character in the Netherlands. The board said the clip violated Facebook's rules banning blackface.

Still to come is the board's ruling on Facebook's move to indefinitely suspend former U.S. President Donald Trump, The decision is expected soon.

© 2021 The Associated Press. All rights reserved. This material may not be published, broadcast, rewritten or redistributed without permission.

APA citation: Facebook users can appeal harmful content to oversight board (2021, April 13) retrieved 27 September 2021 from <https://techxplore.com/news/2021-04-facebook-users-appeal-content-oversight.html>

*This document is subject to copyright. Apart from any fair dealing for the purpose of private study or research, no part may be reproduced without the written permission. The content is provided for information purposes only.*